

---

**South Eastern Water Association, Inc.**

---

6615 Highway 914  
Somerset, Ky 42501

**www.southeasternwater.net**

---

**RATES-CHARGES-RULES-REGULATIONS**  
FOR FURNISHING  
**WATER SERVICE**  
IN  
Pulaski County, Kentucky

---

FILED WITH THE  
PUBLIC SERVICE COMMISSION  
OF  
KENTUCKY

---

---

DATE OF ISSUE \_\_\_\_\_ March 12, 2026 \_\_\_\_\_  
Month / Date / Year

DATE EFFECTIVE \_\_\_\_\_ May 11, 2026 \_\_\_\_\_  
Month / Date / Year

ISSUED BY \_\_\_\_\_ /s/ Joe Crawford \_\_\_\_\_  
(Signature of Officer)

TITLE \_\_\_\_\_ President \_\_\_\_\_

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 1

South Eastern Water Association  
(Name of Utility)

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

---

---

## TABLE OF CONTENTS

---

---

### I. RATES AND CHARGES

- A. Monthly Rates
- B. Deposits
- C. Meter Connections/Tap-on Charges
- D. Special Non-Recurring Charges

### II. RULES AND REGULATIONS

- A. General Rules and Regulations
- B. Requests for Water Service
- C. Service Information
  - 1. Customer Rights and Responsibilities
  - 2. Billing and Payment Procedures
  - 3. Meters, Meter Readings, & Meter Testing
  - 4. Billing Adjustments
  - 5. Association to Monitor Customer Usage
  - 6. Continuity of Service
  - 7. Termination of Service
- D. Customer Complaints
- E. Service Lines and Connections
- F. Relocation or Damage to the Association's Water Mains
- G. Fire Department
- H. Fire Hydrants and Flow Rates
- I. Water Main Extensions

### III. ATTACHMENTS

- A. Water Service Contract
- B. Water Line Extension Agreement
- C. Copy of Bill
- D. Copy of Termination Notice

---

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 2

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## I. RATES AND CHARGES

---

### A. MONTHLY RATES

#### 5/8" x 3/4" Meter

First 2,000 Gallons

\$28.53 Minimum Bill

All Over 2,000 Gallons

0.01244 per gallon

#### 1-inch Meter

First 5,000 Gallons

\$65.86 Minimum Bill

All Over 5,000 Gallons

0.01244 per gallon

#### 1 1/2" Meter

First 10,000 Gallons

\$128.06 Minimum Bill

All Over 10,000 Gallons

0.01244 per gallon

#### 2" Meter

First 20,000 Gallons

\$252.50 Minimum Bill

All Over 20,000 Gallons

0.01244 per gallon

#### 3" Meter

First 30,000 Gallons

\$376.93 Minimum Bill

All Over 30,000 Gallons

0.01244 per gallon

#### 4" Meter

First 50,000 Gallons

\$625.79 Minimum Bill

All Over 50,000 Gallons

0.01244 per gallon

#### 6" Meter

First 100,000 Gallons

\$1,247.94 Minimum Bill

All Over 100,000 Gallons

0.01244 per gallon

#### Wholesale Rate

\$0.00444 per gallon

---

---

DATE OF ISSUE January 18, 2024

Month / Date / Year

DATE EFFECTIVE February 18, 2024

Month / Date / Year

ISSUED BY /s/ Joe Crawford

(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2024-00005 DATED February 15, 2024

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 3

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## I. RATES AND CHARGES

---

---

### B. DEPOSITS

1. Customers shall make a deposit of **\$115.00** to secure payment of bills before water service is supplied, as is permitted by 807 KAR 5:006 Section 8(1)(d)(2). This amount does not exceed 2/12 of the average annual bill. (T)

However, the deposit shall be waived by the Association if the customer has previously had a satisfactory payment history with the Association or presents a letter of satisfactory credit and payment history from another water, electric, or gas utility. A satisfactory payment history means having no more than two (2) late fees assessed in any 12-month period and not having been disconnected for non-payment within the last 12 months. If a deposit has been waived or returned and the Customer fails to maintain a satisfactory payment record, the Association may require a deposit. (T)

2. Interest will accrue on all deposits at the rate prescribed by law beginning on the date of the deposit. Interest accrued will be refunded to the customer or credited to the customer's bill on an annual basis. If interest is paid or credited to the customer's bill prior to 12 months from the date of deposit or the last interest payment date, the payment or credit shall be on a prorated basis.
3. Recalculation of deposit. If a deposit is held longer than 18 months, the deposit will be recalculated at the customer's request based on the customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential customer or 10 percent for a non-residential customer, the Association may collect any underpayment and shall refund any overpayment by check or credit to the customer's bill. No refund will be made if the customer's bill is delinquent at the time of the recalculation. (N)
4. Upon termination of service, the deposit, plus interest earned and owing, will be credited to the final bill with any remainder refunded to the customer. (T)

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 4

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

## I. RATES AND CHARGES

---

### C. METER CONNECTION/TAP ON CHARGES

5/8 x 3/4 Inch \$1,665.00\*

All Other Meters Actual Cost

\*Meter Connection/Tap On Charge does not include any expense for boring in rock or any expense for rock removal. The customer will be charged the actual cost of boring in rock and rock removal in addition to the Meter Connection/Tap On Charge if boring in rock and rock removal are necessary. (T)

### D. SPECIAL NONRECURRING CHARGES

The Association will collect for Special Nonrecurring Charges to recover customer-specific costs incurred which would otherwise result in monetary loss to the Association or increased rates to other customers to whom no benefits are accrued from the service provided or action taken. The Association may establish or change any special nonrecurring charge by applying to the Kentucky Public Service Commission for approval of such charge. (T)

Special Nonrecurring Charges will be applied uniformly throughout the area served by the Association. Such charges will relate directly to the service performed or action taken and only yield enough revenue to pay the expenses incurred in rendering the service. (T)

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 5

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## I. RATES AND CHARGES

---

### D. SPECIAL NONRECURRING CHARGES Cont'd

The Association will assess a charge for the following nonrecurring services:

<u>Description</u>	<u>Amount</u>
Late Payment Charge	10% (T)
Returned Payment Charge	\$0.00 (T)
Meter Test Request Charge	\$16.80 (T)
Reconnection Charge	\$16.80
Service Call Charge	\$16.80
Service Call After Hours*	\$58.45 (T)
Damage to Meter, Meter Setting, or Lid	Actual Cost (T)
Meter Relocate	Actual Cost (T)

\*NOTE – Regular working hours for the Association’s maintenance staff are 8:30 a.m. to 4:30 p.m. (N) Monday through Friday, excluding holidays. Upon customer request, and subject to availability of maintenance staff, services may be performed outside regular working hours at the after-hours rate.

---

---

DATE OF ISSUE September 17, 2021

Month / Date / Year

DATE EFFECTIVE September 17, 2021

Month / Date / Year

ISSUED BY /s/ Joe Crawford

(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2021-00126 DATED September 17, 2021

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 6

South Eastern Water Association  
(Name of Utility)

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

---

---

## I. RATES AND CHARGES

---

### D. SPECIAL NONRECURRING CHARGES Cont'd

<b>Charge</b>	<b>Definition</b>
Late Payment Charge	A Late Payment Charge may be assessed if a customer fails to pay their bill by the due date shown on the customer's bill. The charge shall only be assessed once on any bill. An additional Late Payment Charge shall not be assessed on an unpaid Late Payment Charge. (T)
Returned Payment Charge	A Returned Payment charge will be assessed when a customer's payment is not honored by the customer's financial institution either due to insufficient funds or other reasons. (N)
Meter Test Request Charge	A Meter Test Request Charge will be assessed if a customer requests that the Association perform a test on the customer's meter to check for accuracy and the test shows the customer's meter is not more than two percent (2%) fast. (T)
Reconnection Charge	A Reconnection Charge will be assessed to reconnect service that has been disconnected for non-payment or for violation of these Rules and Regulations or the regulations of the Kentucky Public Service Commission. (T)

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 7

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## I. RATES AND CHARGES

---

### D. SPECIAL NONRECURRING CHARGES Cont'd

Charge	Definition
Service Call Charge	A Service Call Charge will be assessed to turn on service at an existing meter following the customer submitting the Water Service Contract and when a customer requests the presence of the Association's personnel to investigate a service problem, and the problem is a result of the customer's facilities beyond the Association's delivery point or not caused by a failure of the Association's facilities. (N)
Service Call After Hours Charge	A Service Call After-Hours Charge will be assessed when a customer requests that a service call be made by the Association's personnel anytime other than regular working hours. (N)
Damage to Meter, Meter Setting, or Lid	A customer who maliciously, willfully, or negligently breaks, damages, destroys, uncovers, defaces, or tampers with any meter, meter setting, or meter lid shall be assessed the Association's cost of repairing or replacing the meter, meter setting, or meter lid. (T)
Meter Relocate	A customer who requests that a meter be relocated, changed, or modified will be assessed the Association's cost to perform the relocation, modification, or resetting. A customer who requests that a meter that has been removed at the customer's request be reset will be assessed the Association's cost to reset the meter. (T)

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 8

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## II. RULES AND REGULATIONS

---

### A. GENERAL RULES AND REGULATIONS

1. The schedule of rates as set forth above in the section entitled "Rates and Charges" will be uniformly charged to all customers of the Association. No one will receive or be entitled to free service by the Association. (T)
2. The following are the Rules and Regulations of the Association. The Rules and Regulations are subject to change, but any change requires pre-approval of the Kentucky Public Service Commission. (T)
3. No employee, member of the Board of Directors of the Association, or the Board of Directors of the Association is permitted to make an exception to these rates, rules, or regulations. All customers will be responsible for paying a minimum bill whether any water is used or not as long as a meter is installed on the customer's premises, the customer has submitted the Water Service Contract, and the customer has not requested that the account be closed. (T)

### B. REQUESTS FOR WATER SERVICE

1. No person or entity may receive water service from the Association without becoming a member of the Association. The Membership Fee to join the Association is a one-time fee of **\$10.00**. (T)
2. Each prospective customer desiring water service will be required to sign the Association's Water Service Contract and pay any applicable fees or deposits before service is supplied by the Association. (T)
3. If the identity of the customer at a service location changes, a new Water Service Contract must be completed by the new customer. (T)
4. The Association may refuse service to a customer with an outstanding unpaid balance for water service that the Association previously provided until the balance is paid.

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 9

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## II. RULES AND REGULATIONS

---

### B. REQUESTS FOR WATER SERVICE Cont'd

5. All applicants for water service must present an identification card containing the applicant's photo. In lieu of photo identification, the applicant may present an alternative form of identification such as an identification card with the applicant's name issued by a Kentucky county government or any food stamp identification card, electronic benefit transfer card, or supplemental nutrition assistance card issued by Kentucky State Government that shows the applicant's name. (N)

6. Sales Tax

The sales tax treatment of water sales is determined by the Kentucky Department of Revenue, pursuant to KRS 139.470(7) and regulations promulgated thereunder.

Applicants for new residential service must complete a Declaration of Domicile for Purchase of Residential Utilities, Form 51A380, to determine the sales tax treatment of their water service. (N)

The owner of any Multi-unit Residential Rental Facility or Mobile Home or Recreational Vehicle Park (Multi-unit Facility) who is billed for the water service provided to the Multi-unit Facility must submit a completed Multi-Unit Declaration of Domicile for An Owner or Operator of a Multi-Unit Residential Rental Facility or Mobile Home and Recreational Vehicle Park, Form 51A382 to determine the sales tax treatment for water service to the Multi-unit Facility. (N)

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 10

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## II. RULES AND REGULATIONS

---

### C. SERVICE INFORMATION

#### 1. Customer Rights and Responsibilities

- a. The customer shall notify the Association immediately if the service is unsatisfactory for any reason, or should there be any defects, problems, trouble, or accidents affecting the water system. (N)
- b. All customers must grant, convey, or cause to be granted or conveyed to the Association a perpetual easement and right-of-way across any property owned or controlled by the customer wherever necessary for the Association's facilities in order to provide service. (T)
- c. Obtaining easements and right-of-way necessary to extend the Association's water mains will be the responsibility of the Association. (N)
- d. The Association cannot require a prospective customer to obtain easements or right-of-way on property not owned by the prospective customer as a condition for providing service. The cost of obtaining easements and right-of-way in which to construct Association-owned water mains will be included in the total per foot cost of an extension and will be apportioned among the Association and customer in accordance with the applicable extension provision of these Rules and Regulations. (N)
- e. The Customer shall install, own, and maintain his/her service line from the meter (point of delivery) to the point of usage. No customer's service line shall be located on any private property other than the customer's property unless the customer has obtained from the property owner a private utility easement for the service line and has recorded the easement at the County Clerk's office. (T)

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 11

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## II. RULES AND REGULATIONS

---

---

### C. SERVICE INFORMATION

#### 1. Customer Rights and Responsibilities Cont'd

- f. The Association shall install and own any service line from the point of connection on its main to the customer's meter. (T)
- g. The Association will inspect the condition of the meter and service connections before providing service to a new customer so that prior or fraudulent use of the facilities will not be attributed to the new customer. The new customer will be afforded the opportunity to be present at such inspections. The Association will not be required to render service to any customer until any defects in the customer owned portion of the service facilities have been corrected. (T)
- h. The Customer shall provide the Association and its personnel access at reasonable hours to meters, service connections, and other property owned by the Association and located on customer's premises for purposes of installation, maintenance, meter reading, operation, replacement or removal of the Association's property at the time service is terminated. Any employee of the Association whose duties require him/her to enter the customer's premises will wear a distinguishing uniform or other insignias identifying him/her as an employee of the Association and show a badge or other identification which will identify him/her as an employee. (T)
- i. The Association will reconnect existing service within twenty-four (24) hours or close of the next business day if the cause for disconnection of service has been corrected. (T)

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 12

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## II. RULES AND REGULATIONS

---

### C. SERVICE INFORMATION

#### 1. Customer Rights and Responsibilities Cont'd

- j. When advance termination notice is required, the termination notice will be mailed or otherwise delivered to the last known address of the customer. The termination notice will be in writing, distinguishable and separate from any bill. The termination notice will plainly state the reason for termination, that the termination date will not be affected by receipt of any subsequent bill, and that the customer has the right to dispute the reasons for termination. (T)
- k. The Association will prominently display in the office in which payment is received a copy of the Customer's Rights. If a customer indicates to any Association personnel that he is experiencing difficulty in paying a current water bill, that employee will refer the customer to the designated representative for explanation of the customer's rights. (N)
- l. No person shall maliciously, willfully, or negligently break, damage, destroy, uncover, deface, or tamper with any structure, appurtenance or equipment which is a part of the Association's water system. Any person violating this provision will be subject to all legal remedies accorded the Association and/or discontinuance of water service and shall pay the cost of repairing or replacing the Association's facilities. (T)
- m. In the event a customer damages a water line, meter, or any other Association owned facility, the customer will bear the cost of repair or replacement and any liability otherwise resulting shall be that of the customer. (T)

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 13

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## II. RULES AND REGULATIONS

---

---

### C. SERVICE INFORMATION

#### 2. Billing and Payment Procedures

a. Customer Addresses. Bills and notices related to the Association's business will be mailed to the customer at the address listed on the Water Service Contract unless a change has been filed with the Association in writing. The Association will not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from payment of any bill or any performance required in the notice. (T)

b. Monthly Billing. Water service will be billed monthly.

c. Due Date. Bills are issued on the last working day of the month and are due and payable on the date of issuance.

d. Late Payment Charge. The Late Payment Charge will be applied on the 12<sup>th</sup> day of the month following the month in which the bill was issued. (T)

The Late Payment Charge will be assessed on the delinquent amount of the bill, less taxes and prior late payment charges. Pursuant to Kentucky Public Service Commission rules and regulations, a Late Payment Charge may be assessed only once on any bill for rendered services. (T)

e. Bill Format. A copy of the Association's billing form will be included in the Association's tariff. (N)

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 14

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## II. RULES AND REGULATIONS

---

---

### C. SERVICE INFORMATION

#### 2. Billing and Payment Procedures Cont'd

- f. Budget Payment Plan. Residential customers may participate in a monthly budget (N) payment plan. Customers pay a fixed monthly amount determined by the Association based on historical or estimated usage. The Association will issue a bill to bring the customer's account current once each 12-month period or through a series of leveled adjustments if usage indicates that the account will not be current upon the payment of the last monthly budget amount. Failure to pay bills under the plan shall result in removal from the plan, and the customer will be required to pay any deficiency.
- g. Electronic Bills. In lieu of receiving a paper bill delivered via the U.S. Postal Service, a (N) customer may request an electronic bill ("E-Bill"). The E-Bill will be sent to the email address provided by the customer when enrolling in E-Billing via the Customer Portal, which is found at <https://southeasternwater.net> "Pay Online." Customers will use the Customer Portal to enroll in E-Billing and to change the email address at which they receive bills.

By requesting an E-Bill, customers waive their right to receive billing statements and notices by mail, except for notice of service termination. If the Association intends to terminate service to an E-Bill customer and the Association's Rules and Regulations or 807 KAR 5:006 requires advance written notice, the Association will provide the customer with the required written notice by mail to the customer's last known address.

Customers shall not be excused from payment of any bill, nor the performance required by any notice because of a failure to receive the bill or notice.

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 15

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## II. RULES AND REGULATIONS

---

### C. SERVICE INFORMATION

#### 2. Billing and Payment Procedures Cont'd

h. ACH-Bank Draft/ Automatic Withdraw Policy. All customers may pay their bill by ACH-Bank Draft/Automatic Withdraw. The ACH-Bank Draft/Automatic Withdraw will be scheduled around the 10<sup>th</sup> of each month. If the 10<sup>th</sup> falls on a weekend or holiday, the payment will be processed the Friday before the 10<sup>th</sup>. If for any reason payment is declined, the payment will still be due by the 10<sup>th</sup> of the month. All late charges and penalties will apply if payment is not made by the 10<sup>th</sup> of the month. (N)

i. Credit/Debit Card Policy. All customers may pay their bill by credit or debit card. This method of payment may be made in person at the Association's office, online, or by telephone. Customers must have the current month's bill to pay by telephone.

If on the bill due date an attempt to pay with a credit/debit card is made and the card is declined for any reason, payment is still due in full on that date and will be considered late on that date. All late charges will be applied. If a customer is paying on the disconnect day and the card is denied, the same rules as above apply, in addition to service being disconnected. (N)

When a customer makes a payment by credit card, the processor (not the Association) will assess a convenience fee for providing this service. Prior to processing the transactions, the customer will be informed of the fee amount.

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 16

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## II. RULES AND REGULATIONS

---

### C. SERVICE INFORMATION

#### 2. Billing and Payment Procedures Cont'd

- j. Partial Payment Plans. The Association shall negotiate and accept reasonable Partial Payment Plans at the request of residential customers who have received a termination notice for failure to pay, or who have been billed the actual cost of repair to the Association's meter or other facilities present on the customer's property, except that the Association is not required to negotiate a Partial Payment Plan with a customer who is delinquent under a previous partial payment plan. Partial Payment Plans must be mutually agreed upon. Plans which extend for a period longer than thirty (30) days will be in writing. Partial Payment Plans established for the purpose of paying for water service will advise customers that service may be terminated without additional notice if the customer fails to meet the obligations of the plan. (N)
- k. Billing Mistakes. The Association is not bound by billing errors. All billing errors, under and over billing, will be corrected and appropriate refunds given or charges made upon discovery of such an error. (T)
- l. Separate Meter Rule. With the exception of existing connections or an unusual circumstance requiring approval of the Association, a single meter can serve no more than one residential or commercial unit. (T)
- m. Status of Customer Accounts During Billing Disputes. With respect to any billing dispute, customer accounts shall be considered to be current while the dispute is pending as long as the customer has notified the Association of the dispute, continues to make undisputed payments, and stays current on subsequent bills. (N)

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 17

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## II. RULES AND REGULATIONS

---

### C. SERVICE INFORMATION

#### 2. Billing and Payment Procedures Cont'd

- n. Leak Adjustments. The Association permits each customer a leak adjustment once every 12 months providing the customer provides documentation that the leak has been repaired. The customer's bill will be based on two components. The first step will be to calculate the customer's average monthly usage over a twelve-month period. If a customer does not have twelve months of usage, the average usage of similar customers and/or data log history will be used at the Manager's discretion. The second step will be to deduct the customer's average monthly usage (as calculated above) from the total amount of water that passed through the meter. The usage calculated in step one will be billed at the Association's regular rates, while the remaining usage will be charged at the Association's wholesale water rate. (T)
- o. No customer is allowed to resell water except under the terms of a special contract. executed by the Association and approved by the Public Service Commission.

#### 3. Meters, Meter Readings, & Meter Testing

- a. All meters will be installed, maintained, and replaced by, and at the expense of the Association, but in the case of damage to such meters by reason of any act, neglect, or omission on the customer's part, the customer shall pay the Association the cost of the meter's repair. (T)
- b. Each residence or other facility receiving water service from the Association shall be supplied through an independent meter setting unless the Association authorizes another arrangement. (T)

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 18

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## II. RULES AND REGULATIONS

---

---

### C. SERVICE INFORMATION

#### 3. Meters, Meter Readings, & Meter Testing Cont'd

- c. The Association shall determine the type and size of meter that shall be placed on any service pipe, and meters will be furnished, installed, and removed by the Association. Meters are the property of the Association. (T)
- d. The Association reserves the right to put seals on any water meter or on couplings in and for any water service and may shut off the water supply if such seals are found broken or removed. (T)
- e. The Association will not set a meter on a customer's service line at a point that does not deliver 30 pounds per square inch (psi) of pressure at the meter. In no event will the pressure at the customer's service pipe under normal conditions be allowed to fall below 30 psi nor will the static pressure exceed 150 psi. (N)
- f. Meters may be located either in an outdoor meter box or meter vault, at the option of the Association. The location of the meter must be acceptable to the Association and allow for the meter to be easily examined, tested, repaired, read, removed, or replaced. The meter box or vault shall be located in a convenient and readily accessible location acceptable to the Association. After the Association installs a meter, no customer shall tamper with, alter, repair, or remove the meter or allow anyone other than the Association to do so. Any plumbing, grading, or structural modification which could result in the relocation of the meter or impact its accessibility must first be approved by the Association. (T)
- g. The **point of delivery** is at the meter or meter vault. The customer is responsible for installation and maintenance of all water lines, plumbing, and equipment beyond the meter. (T)

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President  
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 19

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## II. RULES AND REGULATIONS

---

---

### C. SERVICE INFORMATION

#### 3. Meters, Meter Readings, & Meter Testing Cont'd

- h. Meters must be located in a utility easement or public right-of-way. In areas where the distribution system follows well-defined streets and roads, the customer's meter (point of delivery) will be located at that point on or near the street right-of-way or customer's property line most accessible to the Association from its distribution system. In areas where the distribution system does not follow streets and roads, the meter (point of delivery) will be located as near the customer's property line as practicable. Prior to installation of the meter the Association will consult with the customer as to the most practical location. If possible, meters will be installed within 10 feet of the existing water main or the applicant's property at a point which is closest to the existing water main. The Association will not locate a meter on private property other than the Applicant's property unless the Applicant has obtained from the other property owners a private utility easement for the meter and properly recorded such easement with the County Clerk's office. (T)
- i. Frequency of meter reading. Unless prevented by reasons beyond the Association's control, meter readings will be taken every month. Records will be kept by the Association to ensure that this information is available to any customer requesting this information and to regulatory agencies. If, due to reasons beyond its control, the Association is unable to read a meter in accordance with this subsection, the Association will record the date and time the attempt was made, if applicable, and the reason the Association was unable to read the meter. (T)
- j. All meters are tested before installation and are also periodically tested in accordance with Kentucky Public Service Commission regulations. The Association may at any time remove any meter for periodic tests or for repair or replacement. The Association may, at its expense, test any meter when the Association has reason to believe that the meter is registering inaccurately. (N)

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 20

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## II. RULES AND REGULATIONS

---

---

### C. SERVICE INFORMATION

#### 3. Meters, Meter Readings, & Meter Testing Cont'd

##### k. Customer Requested Meter Test.

- 1) The Association will make a test of any meter upon written request of any customer if the request is not made more frequently than once every twelve (12) months. The customer shall be given the opportunity to be present at the requested test. If the test shows that the meter was not more than two (2) percent fast, the Association will charge the customer the Meter Test Request Charge approved by the Kentucky Public Service Commission.
- 2) After having first obtained a test from the Association, any customer may request a meter test by the Kentucky Public Service Commission upon written application. Such request shall not be made more frequently on one (1) meter than once every twelve (12) months.

##### l. Meter Test Records.

- 1) A complete record of all meter tests and adjustments and data sufficient to allow checking of test calculations will be recorded by the Association as required by 807 KAR 5:006, Section 18(1).
- 2) The Association will keep numerically arranged and properly classified records for each meter owned, used and inventoried by the Association as required by 807 KAR 5:006, Section 18(2).
- 3) Upon completion of adjustment and test of any meter pursuant to Kentucky Public Service Commission regulations, the Association will affix to the meter a suitable seal in such a manner that adjustments or registration of the meter cannot be altered without breaking the seal.

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 21

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## II. RULES AND REGULATIONS

---

### C. SERVICE INFORMATION

#### 4. Billing Adjustments

a. Fast or Slow Reading Meter:

- 1) If upon periodic test, requested test, or complaint test, a meter in service is found to be more than two (2) percent fast, additional tests will be made to determine the average error of the meter. The tests will be made in accordance with Public Service Commission rules and regulations applicable to the type of meter involved.
- 2) If test results on a customer's meter show an average error greater than two (2) percent fast or slow, or if a customer has been incorrectly billed for any other reason, except in an instance where the Association has filed a verified complaint with the appropriate law enforcement agency alleging fraud or theft by a customer, the Association will immediately determine the period during which the error has existed, and will re-compute and adjust the customer's bill to either provide a refund to the customer or collect any under-billed amount. (T)
- 3) The Association will adjust the account based upon the period during which the error is known to have existed. If the period during which the error existed cannot be determined with reasonable precision, the time period will be estimated. In all instances of customer over-billing, the customer's account will be credited or the over-billed amount refunded at the discretion of the customer within thirty (30) days after final meter test results. The Association will not require customer repayment of any under-billing to be made over a period shorter than a period coextensive with the under-billing.

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President  
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 22

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## II. RULES AND REGULATIONS

---

---

### C. SERVICE INFORMATION

#### 4. Billing Adjustments Cont'd

b. Meter Read Failure:

When a meter has ceased to register, or a meter reading cannot be obtained, the quantity of water to be billed will be based upon an average of six months' consumption. If said meter readings are not available for an entire six-month period, the water bill will be estimated by the Association, subject to an upward or downward adjustment once a six-month average of actual meter readings can be calculated. (N)

#### 5. Association to Monitor Usage

a. At least quarterly the Association monitors customers' usage using its billing report. If a customer's usage is unduly high and the deviation cannot be explained, the Association shall test the customer's meter to determine if the meter shows an average meter error greater than 2 (two) percent fast or slow.

b. If an investigation of a customer's usage is necessary, the Association will notify the customer by telephone or in person either during or immediately after the investigation of the reasons for the investigation, and of the findings of the investigation. (T)

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 23

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## II. RULES AND REGULATIONS

---

---

### C. SERVICE INFORMATION

#### 6. Continuity of Service

- a. Emergency Interruptions. Association will make all reasonable efforts to prevent interruptions of service and when such interruptions occur will endeavor to reestablish service with the shortest possible delay consistent with the safety of its customers and the general public. If an emergency interruption of service affects service to any public fire protection device, the Association will immediately notify the fire chief or other public official responsible for fire protection. (T)
- b. Scheduled Interruptions. When the Association finds it necessary to schedule an interruption of its service, it will notify all customers to be affected by the interruption, stating the time and anticipated duration of the interruption. Whenever possible, scheduled interruptions will be made at hours of least inconvenience to customers. If public fire protection is provided by mains affected by the interruptions, the Association will notify the fire chief or other officials responsible for fire protection of the interruption, stating the time and anticipated duration. The fire chief or other official responsible for fire protection will be notified immediately upon restoration of service. (T)
- c. Record of Interruptions. The Association will keep a complete record of all interruptions on its entire system. This record will show the cause of interruption, date, time, duration, remedy and steps taken to prevent recurrence. (T)
- d. Association Not Liable. The Association shall in no event be held responsible for any claims made against it for reasons of system failure, interruption of service, or any cause whatsoever. No persons shall be entitled to damages, nor a refund, for any system failure, leak, or interruption of service which in the opinion of the Association is deemed necessary. (T)

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 24

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## II. RULES AND REGULATIONS

---

---

### C. SERVICE INFORMATION

#### 7. Termination of Service

##### a. Customer's Request for Termination of Service.

- 1) Any customer desiring service terminated or changed from one address to another shall give the Association three (3) working days' notice in person, in writing, or by telephone, provided such notice does not violate contractual obligations. The customer will not be responsible for charges for service beyond the three (3) day notice period if the customer provides proper notification and reasonable access to the meter during the notice period. If the customer notifies the Association of his/her request for termination by telephone, the burden of proof is on the customer to prove that service termination was requested if a dispute arises. (N)
  
- 2) Upon request that service be reconnected at any premises following a disconnection of service made at the customer's request, the Association will charge the applicant a deposit as set out in this tariff and approved by the Public Service Commission, if the deposit was refunded to the customer at the time of service disconnection, and the Reconnection Charge approved by the Public Service Commission. (N)

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 25

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## II. RULES AND REGULATIONS

---

### C. SERVICE INFORMATION

#### 7. Termination of Service Cont'd

##### b. Termination for Non-Payment.

- 1) The Association may discontinue a customer's water service for nonpayment of bills for water service upon providing the customer with at least **five (5) days** written notice delivered by mail or personally delivered to him or her or a member of his or her household. No service will be discontinued until at least twenty (20) days after the mailing date of the original bill.
- 2) A customer who has received notice that his or her water service will be terminated for nonpayment may present a written medical certificate from a physician, registered nurse or public health officer certifying that termination of service will aggravate a debilitating illness or infirmity currently suffered by a resident living at the premises and the Association will delay termination of service for thirty (30) days. (T)
- 3) The Association shall not grant consecutive extensions for medical certificates unless the medical certificate is accompanied by a partial payment plan.

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 26

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## II. RULES AND REGULATIONS

---

### C. SERVICE INFORMATION

#### 7. Termination of Service Cont'd

##### c. Termination for Other Reasons.

Upon **ten (10) days** advance notice in writing of the reasons for a proposed discontinuance of service and the corrective action required to avoid discontinuance and the customer fails to take such action, the Association may discontinue service for any of the following reasons: (T)

- 1) Failure to provide the Association's employees with free and reasonable access to the premises or obstructing the way of ingress to the water meter or other appliance of the Association controlling or regulating the customer's water supply; (T)
- 2) Non-compliance with state, local, or other codes; (T)
- 3) Failure to report additions to the property or fixtures to be supplied or additional use to be made of water to the Association; or (T)
- 4) Non-compliance with these Rules and Regulations or the Kentucky Public Service Commission's regulations. (T)

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 27

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## II. RULES AND REGULATIONS

---

### C. SERVICE INFORMATION

#### 7. Termination of Service Cont'd

##### d. Termination of Service Without Notice.

(T)

The Association may discontinue service **without notice** for any of the following reasons:

- 1) Fraudulent use of water;
- 2) Interfering or tampering by the customer, or by others with the customer's knowledge, with any meter, connection, service pipe, curb stop, seal or any other appliance of the Association controlling or regulating the customer's water supply;
- 3) Willful or indifferent waste of water due to any cause which adversely affects water service to other customers or the Association's utility operations;
- 4) Existence on the customer's premises of a dangerous condition relating to water service that could subject a person to imminent harm or result in substantial damage to the property of the Association or others;
- 5) Theft of water;
- 6) Misrepresentation in the Water Service Contract;
- 7) Resale of water without the Association's approval; or
- 8) Connections, cross-connections, or permitting the same of any separate water supply to the customer's premises.

Within 24 hours after termination, the Association shall send written notification to the customer stating the reason(s) for termination and providing notice of the right to challenge the termination by filing a complaint with the Public Service Commission. Termination of service is in addition to any legal remedies the Association may pursue. The Association is not required to restore service until the customer has complied with the Association's tariff and applicable regulations.

(N)

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 28

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

## II. RULES AND REGULATIONS

---

### D. CUSTOMER COMPLAINTS

A customer may file a complaint with the Association or with the Public Service Commission. If the customer chooses to file the complaint with the Association, it can be made at the Association's office, by telephone, or in writing, whereupon the Association will make a prompt and complete investigation and notify the complainant of its findings. The Association's operator/manager will make a decision within ten (10) days, which the complainant will then have ten (10) days to appeal to the Association's board of directors. The customer will receive a final decision from the Association no later than thirty (30) days following the date the complaint was made. If the complainant is not satisfied with the Association's decision, the Association will provide written notice to the complainant of his/her right to appeal the Association's decision by filing a complaint with the Public Service Commission. The Association will keep a record of all written complaints. This record will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition of the complaint. Records will be maintained for two (2) years from the resolution date of the complaint. (T)

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 29

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## II. RULES AND REGULATIONS

---

### E. SERVICE LINES AND CONNECTIONS

1. The Association will furnish and install at its own expense for the purpose of connecting its distribution system to the customer's premises that portion of the service connection from its main to and including the meter and meter box or vault. The prospective customer shall apply for and contract to use the water service for a minimum on one (1) year. The Association will recoup this expense from the customer as allowed by KRS 278.0152. (T)
2. Depth of service line. All service lines must be laid at a sufficient depth (a minimum of 24 inches) to prevent freezing during the coldest weather normally experienced except where services are not intended for use during freezing weather and are actually drained during such periods. (T)
3. A plumbing permit from the appropriate regulatory agency is required before the Association can establish service on a permanent basis. (T)
4. The applicant/customer must furnish and lay the necessary pipe to make the connection from the point of delivery (the meter) to the point of usage and be financially responsible for all costs associated with the installation and maintenance of his/her service line plumbing, including a shut-off valve and one-way check valve, installed on his/her property beginning at the outlet side of the water meter. The service line must be kept in good repair and in accordance with utility and Public Service Commission rules and regulations. The Association is not liable for any damage done or inconvenience caused by any break, leak, defect, or water escaping from service lines or fixtures owned by the customer or property owner. (T)
5. The installation and maintenance of the water service line must be in accordance with the rules and regulations of the Kentucky Department of Health. (T)

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 30

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## II. RULES AND REGULATIONS

---

### E. SERVICE LINES AND CONNECTIONS

6. A well that has or is being used on the premises must be inspected by Association personnel to verify disconnection and separation. (T)
7. A cross-connection of the Association's system with any other source is strictly prohibited. (T)
8. Absolutely no galvanized pipe or fittings can be used in the installation. (T)
9. If the applicant/customer's point of usage is at a higher elevation than the meter, the customer should consult with a reputable engineering firm to properly size the service line from the meter to the point of usage. (T)
10. Should an applicant/customer desire higher pressure due to location or other need, provisions must be made by the applicant for an individual pressure booster system. The manner of connection, location of cross-connection protection, and type is subject to approval by the Association. The Association reserves the right to require discontinuance and disconnection should the private booster system have a detrimental effect on the Association's system or service to other customers. (T)
11. Piping on the premises of the applicant/customer must be installed so that connections are conveniently located with respect to the Association's lines and mains. A place must be provided for metering that is unobstructed and accessible at all times. (T)
12. The Association may require the applicant/customer, at his/her own expense, to install a back-flow preventer and/or pressure regulator. The Association will notify customer of any need for an expansion tank. (T)

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 31

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

## II. RULES AND REGULATIONS

---

### E. SERVICE LINES AND CONNECTIONS

13. All meters will be installed, renewed, and maintained at the expense of the Association, and the Association reserves the right to approve the size and type of meter used. (T)
14. All taps and connections to the mains of the Association must be made by and/or under the direction and supervision of the Association's personnel and will incur a meter connection/tap-on charge, an amount that has been approved by the Public Service Commission for such service. Payment of this fee is for the privilege of connecting to the water system and the payment of the fee does not constitute the purchase of a water meter. (T)
15. Should an applicant requesting a 5/8"x 3/4" meter require service on the opposite side of the road from the water main, the Association will provide the service at no additional cost to the customer other than the standard meter connection/tap-on charge. All larger size meters will be charged the actual cost of installing the meter, including, the additional costs for crossing the road. (T)
16. Any customer having boilers and/or pressure vessels that receive water from the Association must have a check valve on the water supply line and a vacuum valve on the steam line in order to prevent a collapse were the water supply from the Association to be interrupted or discontinued. The Association shall not be responsible for damage to boilers, pressure vessels, or water tanks. (T)
17. Any customer desiring nonstandard service shall pay the cost of any special installation necessary to meet his particular requirements for the service other than standard water taps. This includes fire hydrants, check valves, pressure reducing valves when customer requests pressure less than 100 psi, and surge relief valves. (T)

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 32

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## II. RULES AND REGULATIONS

---

---

### E. SERVICE LINES AND CONNECTIONS

#### 18. Service Line Relocation.

Should a customer desire to relocate his or her service line (the water line from the meter to the point usage), the customer must notify the Association before commencing such work and must ensure that the relocated service line meets all requirements found in these rules for initial service line installation, including the minimum depth requirement of 24 inches. (T)

### F. RELOCATION OR DAMAGE TO THE ASSOCIATION'S WATER LINES (T)

1. All main water lines, valves, crossings, service lines from the main to the meter, and other appurtenances are and shall remain the property of the Association, whether installed by the Association or the customer.

In the event relocation of the Association's main water line, service line from the main to the meter, or other appurtenance is necessary due to planned construction or other activity of the customer or developer, the customer or developer shall bear the Association's cost of relocating the main water line, service line, or other appurtenances. The relocation will be planned and conducted by the Association, its engineer, and if necessary, a contractor of the Association's choice. (T)

2. No developer, customer, contractor, nor anyone else shall commence excavating a bank or change the contour of the land above any of the Association's water lines without first obtaining the written consent of the Association. When an inquiry is made to the Association about excavating or changing the contour of the land above an Association water line, the Association shall investigate to determine the depth of the water line. If the Association determines that it will be necessary to relocate or lower the depth of the water line, then the person planning such excavation or change in the contour shall be responsible for this cost as outlined in paragraph 1 of this section. (N)

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 33

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## II. RULES AND REGULATIONS

---

---

### G. FIRE DEPARTMENTS

#### Fire Departments.

Any city, urban-county, charter county, fire protection district, or volunteer fire protection district may withdraw water from the Association's water distribution system for the purposes of fighting fires or training firefighters at no charge on the condition that it maintains estimates of the amount of water used for fire protection and training during the calendar month and reports the amount of this water usage to the utility no later than the 5<sup>th</sup> day of the following calendar month.

Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district that withdraws water from the Association's water distribution system for fire protection or training purposes and fails to submit the required report on water usage in a timely manner shall be assessed the cost of the water.

A non-reporting user's usage shall be presumed to be 0.3 percent of the Association's total water sales for the calendar month. A non-reporting user may present evidence of its actual usage to rebut the presumed usage. The Association shall consider this evidence and may adjust the presumed usage amount accordingly.

The non-reporting user shall be billed for the usage at the lowest usage block rate regardless of customer classification that the utility charges.

A non-reporting user shall also be assessed a penalty of **\$50.00** for each failure to submit a report in a timely manner.

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 34

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## II. RULES AND REGULATIONS

---

---

### H. FIRE HYDRANTS AND FLOW RATE

#### Fire Hydrants

- a. Fire hydrants installed prior to June 7, 1992, that do not meet the requirements set out in 807 KAR 5:066, Section 10(2)(b), shall not be used for firefighting purposes. (T)  
However, fire departments may access and withdraw water from flush hydrants to fill tanks on a fire engine for firefighting or fire protection training purposes.
- b. Unless otherwise permitted by the Association, fire hydrants meeting the requirements of 807 KAR 5:066, Section 10(2)(b), shall be used only by fire departments and only for firefighting and fire training purposes. The use of a fire hydrant by persons other than authorized fire department personnel or for purposes other than firefighting or fire protection training shall be considered "theft of service" and may be prosecuted. Unauthorized users shall be assessed a Service Call Charge to investigate unauthorized use, the cost of any damages to the Association's property, and the full cost of any water withdrawn. (T)

#### Flow Rate

For purposes of fire protection, including any customer's fire protection system, the Association cannot guarantee a water supply at any particular flow rate or pressure. The flow may vary depending upon other water demands on the system, various water facility limitations, or other circumstances. The customer will indemnify and hold harmless the Association and its employees from and against all claims, damages, losses, and expenses incurred as a result of insufficient water supply or deficient system facilities. (T)

#### Private Fire Service

Private fire hydrant service will not be provided by the Association.

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 35

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

## II. RULES AND REGULATIONS

---

### I. WATER MAIN EXTENSIONS

1. Normal Water Line Extensions. An extension of fifty (50) feet or less shall be made by the Association to its existing distribution main without charge for a prospective customer who shall apply for and contract to use service for (1) year or more. (T)

2. Other Water Line Extensions.

a) When an extension of the Association's main to serve an applicant or group of applicants amounts to more than fifty (50) feet per applicant, the Association shall require the total cost of the excessive footage over fifty (50) feet per applicant/customer to be deposited with the Association by the applicant/customer(s), based on the average estimated cost per foot of the total extension. (T)

b) Each year, for a refund period of not less than ten (10) years, the Association shall refund to the customer or customers who paid for the excessive footage, the cost of fifty (50) feet of the extension in place for each additional customer connected during the year, whose service line is directly connected to the extension installed and not to extensions or laterals therefrom. Total amount refunded shall not exceed the amount paid the Association. No refund shall be made after the refund period ends. (T)

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

FOR Entire Service Area  
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 36

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

South Eastern Water Association  
(Name of Utility)

---

---

## II. RULES AND REGULATIONS

---

### I. WATER MAIN EXTENSIONS

#### 3. Water Line Extensions for Developers.

- a) An applicant desiring to extend the Association's facilities to serve a proposed residential, commercial, or mixed-use development will be required to pay the entire cost of the extension. A Water Line Extension Agreement must be executed and adhered to by the applicant, a copy of which is provided as an Attachment to these Rules and Regulations. (T)

As further detailed in the Water Line Extension Agreement, the extension shall be constructed in accordance with the Association's specifications and subject to the Association's supervision and approval. Applicants shall assume responsibility for and reimburse the Association for all legal and engineering costs the Association incurs, as well as the cost for obtaining all necessary legal and regulatory approvals. (T)

- b) Developers of residential, commercial, or mixed-use developments waive any entitlement to a refund for a portion of the cost of constructing the water line extension. In lieu of making a partial refund, the Association shall not charge the Developer for the cost of providing the testing required to establish service to the development, or the final inspection of the facilities. (T)

---

DATE OF ISSUE March 12, 2026  
Month / Date / Year

DATE EFFECTIVE May 11, 2026  
Month / Date / Year

ISSUED BY /s/ Joe Crawford  
(Signature of Officer)

TITLE President

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

# Attachments

**Attachment A  
Water Service Contract**

**SOUTHEASTERN WATER ASSOCIATION**

DATE EFFECTIVE: \_\_\_\_\_

OFFICE USE ONLY

DATE IN OFFICE:

NAME:

SERVICE ADDRESS:

ADDRESS:

PHONE:

ACCOUNT#:
SERVICE CHARGE \$ _____
METER SET \$ _____ DEPOSIT \$ _____
SERIAL # WT: _____
METER SIZE: _____
METER READING: _____

OFFICE USE ONLY      INITIAL & DATE

MAIL FINAL BILL TO: \_\_\_\_\_

METER SETTING _____
TURN ON _____
TURN OFF _____
NAME CHANGE _____
UNLOCK ONLY _____

LOCATION OF METER: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

**CONTRACT FOR WATER SERVICES**

This contract witnesseth that for and in consideration of the effort of the above-named water system, to secure financing for construction of this system and continued maintenance of the system, the above applicant petitions to connect to the water system.

If a membership fee is charged, this application shall serve as a Certificate of Membership. If a deposit is charged, this application shall serve as a Certificate of Deposit.

The applicant hereby agrees to connect to the System. If it is a new connection, it is understood and agreed that at such a time as the connection is constructed, the applicant agrees to connect to the system immediately. If for any reason the connection is not made immediately, the applicant understands that a minimum charge will still be due and payable to the System for the connection. Failure to pay such charges and/or connect with the system will void this contract. Should the applicant desire to connect with the System in the future, all fees and connection charges will be due again IN FULL and all amounts previously billed.

The applicant agrees to install and maintain a service line that will meet with the System's suggested guidelines. The applicant also agrees that no other residence will be connected to their service line. A separate meter must be installed for each residence. The applicant also agrees not to resell or give away water purchased from this System.

A separate contract may be required for trailer parks/commercial.

The applicant's rights hereunder are subject to such further Rules and Regulations as the System may prescribe. The System may terminate service to any customer who is in violation of any Rule or Regulation of the System.

The System may terminate service to any customer who is past due with their bill unless an agreement for partial payment is reached with the appropriate representatives at the billing office. Deposits to insure payment of monthly water bills and penalties on delinquent water accounts shall be as the System may prescribe.

The applicant agrees to permit the System to lay, maintain, repair, remove, and disconnect a service line and meter, and read meters at a point on customer's property, and to be designated by the System for each connection with right of ingress and egress for these purposes over customer's property, and to grant an easement for installation of water lines when required.

Non-payment by the due date may subject the account to a late penalty. Non-payment by the disconnect date will result in the service being shut off. If the service is discontinued because of non-payment, the entire amount due for the account plus all pertinent Service Charges, minimum bills, penalties, etc., must be paid before service will be restored

Customer is responsible for keeping the meter lid on the meter box and to always keep the meter accessible to the System. Any damage that occurs to the meter or meter box will be the customer's responsibility.

Signature: \_\_\_\_\_

Spouse's Signature: \_\_\_\_\_

**Attachment B**  
**Water Line Extension Agreement**

(REV 02/2026)

**WATER LINE EXTENSION AGREEMENT**

THIS AGREEMENT made and entered into on \_\_\_\_\_, by and between South Eastern Water Association, 6615 Highway 914, Somerset, Kentucky, 42503 (hereinafter referred to as the (“Association”), and \_\_\_\_\_, (hereinafter referred to as the “Developer”), whose address is \_\_\_\_\_.

**WITNESSETH:**

WHEREAS, the Developer is the owner and developer of a certain area of land located in Pulaski County, Kentucky, and which property is located at \_\_\_\_\_ and is identified for development purposes as: \_\_\_\_\_.  
(Name of residential subdivision, commercial or mixed-use development);

WHEREAS, the Developer desires to extend and construct water mains and appurtenances in order to provide water service to that certain area described above, (hereinafter referred to as the “Development,”) and which is to be immediately made available as construction sites for residential and/or other structures; and

WHEREAS, the Association desires to provide the water service herein described.

NOW, THEREFORE, for and in consideration of the mutual benefits to be derived by the parties hereto, the Association and the Developer covenant and agree as follows:

1. The Developer shall employ a Professional Engineer (Developer’s Engineer), licensed in Kentucky, to prepare detailed construction plans of the proposed extension within the Development. The plans shall comply with the Association’s Design Standards for Extensions. The Developer’s Engineer shall submit the plans to the Association for its review and approval and the Developer’s Engineer may be required by the Association to revise the plans prior to the Association issuing its written approval. When the plans are approved by the Association, an AutoCad file shall be delivered to the Association for its use in producing as-built drawings.

2. After approval by the Association, the Developer shall obtain approval from the Kentucky Energy and Environment Cabinet, Department for Environmental Protection, Division of Water before any work is performed on extending water mains. This requirement is in accordance with the Kentucky Public and Semipublic Water Supplies regulations (401 KAR 8:100) as relates to the Kentucky Revised Statute 224.

3. The Developer will obtain all required easements, both inside and outside of the Development. The Association's standard easement form must be executed by the property owners involved to allow access to the proposed water lines. A permit or letter of authorization must be obtained from the applicable city, county or state agency if proposed facilities encroach in existing public rights of way. The Developer is responsible for restoring any right of ways obtained for the required work including county, city and state right of ways.

4. The Association shall perform routine engineering and daily construction inspections on the water line extension, with the Developer reimbursing the Association for actual costs associated with routine engineering and inspection. The final inspection of the facilities and testing required to place it into service will be conducted by the Association at no cost to the Developer. The Developer waives any entitlement to receive a partial refund of the cost of construction the water line extension. The Developer's Contractor shall provide the Association with an estimate of the construction period. The Developer shall employ a Contractor who shall schedule his work so that the Association's services are not required on Saturdays, Sundays or any holiday observed by the Association.

5. All water lines and appurtenances shall be constructed in accordance with the approved plans and the Association's Standard Specifications for Extension Agreements. The Developer's construction Contractor shall be experienced in the type of work to be performed and shall be approved in writing by the Association's Engineer before the Developer enters into an agreement with the Contractor. The Developer shall be responsible to direct the Contractor and shall authorize and direct all work to be performed in a continuous orderly manner as approved by the Association's Engineer at a pre-construction meeting between the Developer, the Contractor and the Association's Engineer. If the Contractor does not perform the work in a continuous orderly manner, the Developer shall notify his Contractor to discontinue work until such time as the work can be completed in an orderly manner. The Association's Engineer shall have authority to direct the Contractor to cease work until the Developer, the Contractor and the Association's Engineer agree on a construction schedule that is mutually acceptable.

6. Water mains shall normally only be extended parallel to an existing or proposed public road which is regularly maintained to allow daily travel. The Developer's Contractor will install service lines and curb stops to every lot within the Development. The Developer's Contractor will be responsible for meeting street compaction requirements of the Pulaski County Fiscal Court, the County Road Department, or any other agency.

7. The water lines shall be constructed initially with consideration for future grade work; however, if in the future, the area through which this water line construction passes requires grade work, and adjustments to the water line, fire hydrants, and appurtenances are required, the Developer agrees to

reimburse the Association for expenses incurred for said adjustments. Any changes in the original development plan which cause adjustments to water system facilities, including service lines, will be at the expense of the Developer. If such adjustments to facilities are required, the Association will estimate the cost, and the Developer will pay an advance deposit in that amount for the Association to make the adjustments. The Association will not sign a revised plat until the advance deposit is paid by the Developer. Connection of the water line extension to the existing water system does not constitute acceptance of the facilities by the Association. When the Developer's Contractor requests it, the Association will perform a final inspection of the extension. A list of any items not conforming to the approved plans and standard specifications will be provided to the Developer and his Contractor. When all items on this list are performed the construction will be considered complete. The Developer shall provide the Association with a summary of all construction costs. The Developer and his Contractor shall each provide a Release of Liens to the Association indicating that all costs related to the water line extension have been paid. When the construction is complete, Releases of Liens and the Construction Cost Summary are delivered as described above and any amounts due the Association are paid by the Developer, the Association will notify the Developer in writing of its acceptance of the extension. The Association will not provide service to any customers on the water line extension until it is accepted.

8. The Developer shall guarantee all materials and work included in the water line extension for a period of one year from the date it is accepted by the Association. Defective materials or work that does not jeopardize service to the Association's customers may be corrected by the Developer's Contractor. However, whenever there is any defect in the work or a complaint from anyone granting an easement or right of way and the developer fails to act in a reasonable time in the judgement of the Association, then the Association may take such action deemed necessary. Anytime a failure of the water line extension work creates an emergency which threatens service or poses an inconvenience to the Association's customers the Association may perform the work. Work may be performed by the Association under the above conditions prior to the commencement of the warranty period. The Developer shall pay the Association for the actual cost of all such work. The ending date for the warranty period will be included in the Association's acceptance letter.

9. Upon completion of construction of the water line extension to serve the Development and acceptance by the Association, the Developer shall relinquish any and all control over the facilities covered by this Agreement and the facilities constructed in accordance with this Agreement shall become the property of the Association. The Association shall thereafter be responsible for routine maintenance of the water line extension serving the Development.

10. The Association is specifically granted the right to make extensions to any water lines which are the subject of this Agreement, at no expense to the Developer, and without any reimbursement to the Developer for any connections made on said extensions constructed by the Association. Final authority relative to additions, extensions, taps, and/or uses of the subject water mains and appurtenances shall rest

solely with the Association.

11. Any reasonable legal expense incurred by the Association to enforce provisions of this Agreement shall be paid by the Developer.

12. The Developer or the person applying for service shall pay the standard tap-on fee(s) based on the established connection charge for each size service requested, without exception, as set forth in the Association's tariff on file with the Kentucky Public Service Commission.

**IN WITNESS WHEREOF**, The parties have executed this Agreement with the signatures of their authorized representatives on the date indicated below.

**SOUTH EASTERN WATER ASSOCIATION**

BY: \_\_\_\_\_  
General Manager

Date: \_\_\_\_\_

**DEVELOPER**

\_\_\_\_\_

BY: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_



**Southeastern Water Association**  
 6615 Highway 914  
 Somerset, KY 42501  
 Phone: (606) 678-5501

ACCOUNT #	
Net Due On or Before 03/10/2026	\$74.92
Amount Due After 03/10/2026	\$82.19
Amount Enclosed	_____

If you have made changes on the back of the stub, please checkmark.  
 Please make checks payable and remit to:

Southeastern Water Association  
 6615 Highway 914  
 Somerset, KY 42501



T5 P1.30325401247.01247



Service Address:

SOMERSET, KY 42503



Billing Cycle: 01

Customer Type: R

Date Issued: 2/25/2026

RETURN THIS PORTION WITH PAYMENT

RETAIN THIS SECTION FOR YOUR RECORDS



**Southeastern Water Association**  
 6615 Highway 914  
 Somerset, KY 42501

Phone: (606) 678-5501

Office Hours: 8:30 am to 4:30 pm  
 Monday - Friday

ACCOUNT NAME						
ACCOUNT #		SERVICE ADDRESS				
DESCRIPTION	METER	READING DATES	PREVIOUS	PRESENT	USAGE	CHARGES
WT LT	21668185	1/5/26 - 2/3/26	288876	294430	5554	\$72.74 \$2.18
southeasternwater.net- Call to pay: 877-404-2755- Pay at Citizens National Bank by the 8th-keep lid on meter			Net Due On or Before 03/10/2026		\$74.92	
			Amount Due After 03/10/2026		\$82.19	

**Set it and forget it with autopay!**

- Convenient, safe, and hassle-free
- Pay automatically on or near the due date
- Avoid late penalties
- Autopay with a debit or credit card

**HOW TO GET STARTED:**

1. Log in to your portal account (or scan the QR code).
2. Go to your settings.
3. Click **Manage Autopay** in My Payment Center.



# Southeastern Water Association

PLEASE NOTE ANY CHANGES IN MAILING ADDRESS OR INCORRECT SPELLING FROM THE REVERSE SIDE.

Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone Number: (    ) \_\_\_\_\_ Cell Phone Number: (    ) \_\_\_\_\_

Email Address: \_\_\_\_\_

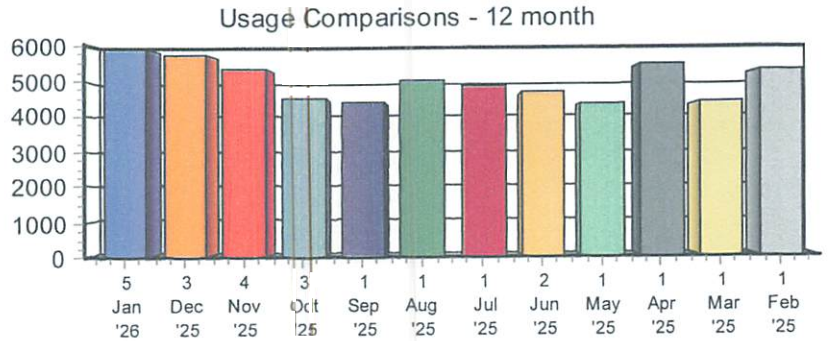
THANK YOU

## EXPLORE YOUR BILL PAYMENT OPTIONS!

- Sign up for a WEB PORTAL ACCOUNT today to give yourself the most convenient methods for paying your bill! Scan the QR code at right or visit <https://southeasternwater.utilitydistrict.com/> to sign up.
- Tired of receiving a paper bill in the mail? PAPERLESS BILLING will help you save on postage and ensure you'll never have to wait for (or fool with!) a paper bill again.
- Want an easy, safe, and stress-free way to pay your bill? Set it and forget it with AUTOPAY! Autopay allows you to pay automatically on or near the due date!



USAGE COMPARISONS			
Period	Days	Usage	Daily Avg.
Current Billing Period	29	5554	191.517
Previous Billing Period	33	5907	179.000
Same Period Last Year	31	5263	169.774



ALL BILLS DUE AND PAYABLE  
BY 10TH OF EACH MONTH

RATES AVAILABLE UPON REQUEST

FAILURE TO RECEIVE BILL OR LATE NOTICE DOES NOT EXEMPT FROM PAYING BILL, PENALTY OR HAVING SERVICE DISCONNECTED. ADJUSTMENTS MUST BE PAID IN 30 DAYS.

### BILLING CODES

- BF Balance Forward
- WA Water
- TX Tax
- UT School Tax
- SC Service Charge
- MC Miscellaneous Charge

Southeastern Water Association  
Water Quality Report

Go to [tapwaterinfo.com/southeastern](http://tapwaterinfo.com/southeastern) to view your Drinking Water Quality Report.  
Call 606-678-5501 to request a copy.

KY PSC 1-800-772-4636



**Attachment D - Termination Notice**



**Southeastern Water Association**

6615 Highway 914  
Somerset, KY 42501  
(606) 678-5501

ACCOUNT #	
Past Due Amount	\$275.07
Last Day to Pay	3/17/2026
Amount Enclosed	_____

Southeastern Water Association  
6615 Highway 914  
Somerset, KY 42501

Service Address:



RETURN THIS PORTION WITH PAYMENT

RETAIN THIS SECTION FOR YOUR RECORDS

**Tired of paying reconnect and late fees?  
Set it and forget it with autopay!**

- Convenient, safe, and hassle-free
- Pay automatically on or near the due date
- Avoid late penalties
- Never worry about paying your bill on time again!



*To get started, log in to your portal account (or scan the QR code above), go to your settings, and click Manage Autopay in My Payment Center*

According to our records, your bill is unpaid. This is a final notice for the past due amount on this account. If the past due amount of **\$275.07** is not paid by 4:30 pm on the LAST DAY TO PAY, your water service may be disconnected without further notice. If disconnected it will Require a \$16.80 Reconnect fee plus past due balance. May also require a \$115.00 Deposit.

Online and Automated Phone payments can be made up to midnight on the LAST DAY TO PAY. Payment is not avoided by issues with the Online and/or Automated Phone System.

If you have any reason to believe the amount shown is incorrect, please contact our office prior to the LAST DAY TO PAY to avoid disconnection.

Thank you,



Southeastern Water Association  
6615 Highway 914  
Somerset, KY 42501  
(606) 678-5501

Service Balances	
WATER	\$275.07
<b>Total Amount Due:</b>	<b>\$275.07</b>
<b>Last Day To Pay:</b>	<b>3/17/2026</b>

*Service termination date shall not be affected by receipt of a subsequent bill. You have the right to dispute the reasons for termination. (807 KAR 5:006, Sections 14 and 15)*

**DISCONNECT NOTICE: IMMEDIATE ACTION REQUIRED**